

**GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**FINANCE (Administration Division) DEPARTMENT**  
**4<sup>TH</sup> LEVEL, 'A WING' DELHI SECRETARIAT**  
**I.P. ESTATE, NEW DELHI-110002**

F.5(182)/Fin.(Admn.)/2024-25/295063/ds-1/233

**DATED: 06/03/2026**

**Subject: - Publication of Corrigendum-2 with reference to Pre-Bid Queries.**  
**Tender ID : 2026\_FD\_284959\_1**

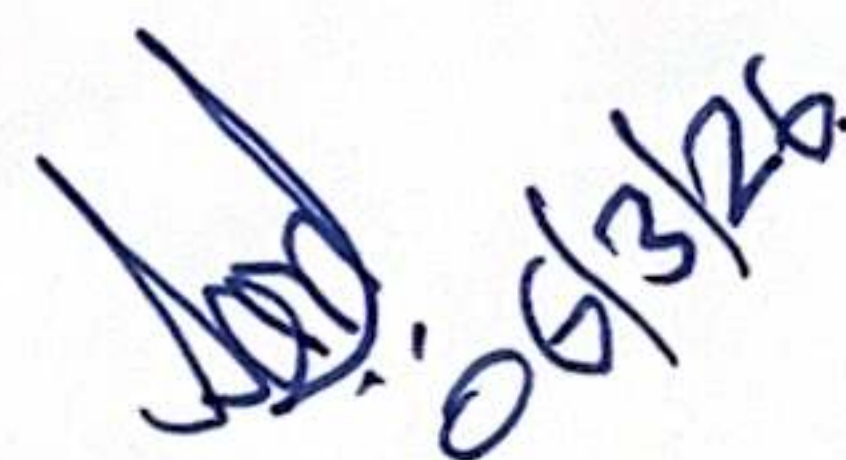
This is to inform that the Finance Department, Govt of NCT of Delhi, is issuing Corrigendum-2 with reference to Pre-Bid Queries received upto 06.02.2026 in respect of the Request for Proposal (RFP) published under Tender ID: **2026\_FD\_284959\_1** dated **16.01.2026**.

This Corrigendum contains certain modifications/amendments in the RFP document. Accordingly, the RFP shall be read in conjunction with modifications/amendments issued through this Corrigendum.

All prospective bidders and concerned stakeholders are advised to take note of the above and refer to the Corrigendum while preparing and submitting their Bids.

Except as expressly modified through the Corrigendums issued vide dated 06.03.2026 on extension of Bid-submission date and with reference to Pre-Bid Queries, all other terms and conditions of the RFP shall remain unchanged and shall continue to be valid and binding.

This issues with the approval of the Competent Authority.



**(SANJEEV SHARMA)**  
**DCA/NODAL OFFICER, IFMS**

**Sanjeev Sharma**  
**Dy. Controller of Accounts**

# Corrigendum with reference to the Pre-Bid Queries

Tender ID: 2026\_FD\_284959\_1

## Selection of MSP for Design, Development, Implementation, and Operations & Maintenance of Integrated Financial Management System (IFMS) for GNCTD

| Sr. No. | RFP References | Page No. | Section (No. and Name)                                                                       | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------|----------------|----------|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1       | Volume-I       | 36       | 3. Scope of Work for the MSP, Table 6, Release -1, Description of Project Timelines Category | This period shall start from the signing of Contract after onboarding of the MSP and will end with Go-Live of Release - 1.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | The clause is modified as follows:<br>This period shall start from the <b>Acceptance of 'Letter of Intent (LOI)' issued by DEPARTMENT to selected MSP and will end with Go-Live of Release - 1.</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 2       | Volume-I       | 68       | 5. Project Milestones and Deliverables                                                       | 5) 'T', as referred below, is the date of the Acceptance of 'Letter of Intent (LOI)' issued by DEPARTMENT to selected MSP.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | The clause is modified as follows:<br><b>'T+0' / 'T0'</b> , as referred below, is the date of the Acceptance of 'Letter of Intent (LOI)' issued by DEPARTMENT to selected MSP.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 3       | Volume-I       | 73       | 5. Project Milestones and Deliverables                                                       | Note: i. *T is the date of acceptance of Letter of Intent (LOI) by selected MSP. 30 days will be given to MSP for team mobilization after the acceptance of LOI.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Note: i. <b>*T+0' / 'T0'</b> is the date of acceptance of Letter of Intent (LOI) by selected MSP. 30 days will be given to MSP for team mobilization after the acceptance of LOI.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 4       | Volume-I       | 37       | 3. Scope of Work for the MSP, Note                                                           | Note: T0 is the date of signing of Contract.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | The clause is modified as follows:<br>"Note: <b>'T0'</b> is the date of <b>Acceptance of 'Letter of Intent (LOI)'</b> issued by DEPARTMENT to selected MSP".                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 5       | Volume-I       | 54       | 3.5.1 Application Support & Maintenance                                                      | During the O&M, the MSP shall be fully responsible for ensuring the defect-free functioning of the IFMS application. This includes prompt resolution of issues such as bug fixes & incidents, performance improvements, security breaches and patches, etc. at no additional cost to the DEPARTMENT and within mutually agreed timelines. Any delays or deviations in the timelines or quality of services shall attract penalties, as specified in the Service Level Agreements ( <b>RFP Volume - III</b> ). The template for reporting all SLAs must be finalized before initiation of O&M along with description of their respective measurement logistics. SLAs must be configured in a cloud-based SLA Tool and all reports must be derived from the tool with minimal manual intervention. | The clause is modified as follows:<br>During the O&M, the MSP shall be fully responsible for ensuring the defect-free functioning of the IFMS application. This includes prompt resolution of issues such as bug fixes & incidents, performance improvements, security breaches and patches, etc. at no additional cost to the DEPARTMENT and within mutually agreed timelines. Any delays or deviations in the timelines or quality of services shall attract penalties, as specified in the Service Level Agreements ( <b>RFP Volume - I</b> ). The template for reporting all SLAs must be finalized before initiation of O&M along with description of their respective measurement logistics. SLAs must be configured in a cloud-based SLA Tool and all reports must be derived from the tool with minimal manual intervention. |

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| Sr. No. | RFP References | Page No. | Section (No. and Name)                                     | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                                                                                | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                 |
|---------|----------------|----------|------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6       | Volume-I       | 42       | 3.2.4 Procurement and Commissioning of Licensed components | Clause added                                                                                                                                                                                                                                                                                                                                                                                                                                    | The following clause is added for the better understanding of the Bidders:<br>All licenses, subscriptions, cloud service subscriptions, Hardware components and / or third-party OEM/COTS Software licenses procured under this project shall be in the name of the Finance Department, Government of NCT of Delhi, unless specifically stated otherwise in the RFP.                                                     |
| 7       | Volume-I       | 56       | 3.5.3 Information Security Services                        | Security Incident Management: Collaborate with designated DEPARTMENT representatives to manage and respond to security incidents. <b>Major incidents</b> must be reported immediately; a consolidated report of all incidents should be shared weekly.                                                                                                                                                                                          | The clause is modified as follows:<br>Security Incident Management: Collaborate with designated DEPARTMENT representatives to manage and respond to security incidents. <b>Critical incidents</b> must be reported immediately; a consolidated report of all incidents should be shared weekly.                                                                                                                          |
| 8       | Volume-I       | 38       | 3.1.1 Project Planning, Monitoring and Management          | The MSP shall deploy industry-standard project management tools ( <b>e.g., MS Project, Primavera, JIRA, etc.</b> ) to enable: <ul style="list-style-type: none"> <li>• Real-time tracking of progress against milestones,</li> <li>• Automated alerts for deviations,</li> <li>• Status dashboards for stakeholders,</li> <li>• Risk registers and mitigation logs.</li> <li>• Collaboration features for access to the stakeholders</li> </ul> | The clause is modified as follows:<br>The MSP shall deploy industry-standard project management tools. <ul style="list-style-type: none"> <li>• Real-time tracking of progress against milestones,</li> <li>• Automated alerts for deviations,</li> <li>• Status dashboards for stakeholders,</li> <li>• Risk registers and mitigation logs.</li> <li>• Collaboration features for access to the stakeholders</li> </ul> |
| 9       | Volume-I       | 44       | 3.1.1 (5(a)) Project Planning, Monitoring and Management   | a. Digital Platforms for Requirements Management: Leverage platforms such as <b>JIRA, DevOps, Rally, or Trello</b> to maintain, prioritize, and visualize the requirements repository                                                                                                                                                                                                                                                           | The clause is modified as follows:<br>a. Digital Platforms for Requirements Management: Leverage platforms to maintain, prioritize, and visualize the requirements repository                                                                                                                                                                                                                                            |
| 10      | Volume-I       | 45       | 3.3.2 Solution Design                                      | All architecture diagrams, API specifications, configuration guides, and updated RTMs shall be continuously shared through collaboration platforms such as <b>JIRA</b> . Stakeholder feedback shall be captured through structured review sessions.                                                                                                                                                                                             | The clause is modified as follows:<br>All architecture diagrams, API specifications, configuration guides, and updated RTMs shall be continuously shared through collaboration platforms. Stakeholder feedback shall be captured through structured review sessions.                                                                                                                                                     |

**Corrigendum with reference to the Pre-Bid Queries****Tender ID: 2026\_FD\_284959\_1****Selection of MSP for Design, Development, Implementation, and Operations & Maintenance of Integrated Financial Management System (IFMS) for GNCTD**

| Sr. No. | RFP References | Page No. | Section (No. and Name)               | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                               | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                       |
|---------|----------------|----------|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 11      | Volume-I       | 47       | 3.3.3 Development                    | All architecture diagrams, API specifications, configuration guides, and updated RTMs shall be continuously shared using collaboration platforms such as <b>JIRA, etc.</b> Stakeholder feedback shall be captured through structured review sessions.                                                                                                                                          | The clause is modified as follows:<br>All architecture diagrams, API specifications, configuration guides, and updated RTMs shall be continuously shared using collaboration platforms. Stakeholder feedback shall be captured through structured review sessions.                                                                             |
| 12      | Volume-I       | 49       | 3.3.5 Documentation                  | Project Management & Issue Tracking:<br>Provision a dedicated Project Management Tool ( <b>viz. JIRA or equivalent</b> ) to capture product backlog items, change requests, tasks, defects, and test cases, etc. Ensure that all defects are resolved timely and verified by respective stakeholders.                                                                                          | The clause is modified as follows:<br>Provision a dedicated Project Management Tool to capture product backlog items, change requests, tasks, defects, and test cases, etc. Ensure that all defects are resolved timely and verified by respective stakeholders                                                                                |
| 13      | Volume-I       | 56       | 3.5.4 Project Monitoring & Reporting | Second Para:<br>The selected MSP shall utilize industry-standard project scheduling tools ( <b>such as Microsoft Project, Smartsheet, JIRA, or equivalent</b> ) to prepare and maintain a detailed project schedule, including timelines, milestones, dependencies, and resource allocations. The schedule must be regularly updated and shared with the DEPARTMENT for review and monitoring. | The clause is modified as follows:<br>The selected MSP shall utilize industry-standard project scheduling tools to prepare and maintain a detailed project schedule, including timelines, milestones, dependencies, and resource allocations. The schedule must be regularly updated and shared with the DEPARTMENT for review and monitoring. |

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| Sr. No. | RFP References | Page No. | Section (No. and Name)                               | Statement as per Tender Document                                                                                                                                                                                                              | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
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| 14      | Volume-I       | 92       | Section 8.5.2 Performance Service Levels & Penalties | Clause modified                                                                                                                                                                                                                               | <p>The clause is modified as follows:</p> <p>In addition to the provisions specified in the RFP, the following additional requirements / details shall also be considered and form an integral part of the RFP.</p> <p>Note: Response time shall be measured in the Production environment as the elapsed time between initiation of a user request and receipt of complete response, from the WAN/Internet end at the ISP POP connected to the designated Cloud Hosting Environment (DC/DR). End-user device performance and local network latency shall be excluded. Average Response Time shall be computed across all services/pages during the measurement period.</p>                                    |
| 15      | Volume-I       | 39       | Section 3.2.1                                        | IFMS shall be hosted on a Virtual Private Cloud (VPC) IT infrastructure that will be provided by Cloud Service Providers (CSPs) empanelled with the Ministry of Electronics and Information Technology (MeitY) as on the bid submission date. | <p>The clause is modified as follows:</p> <p>Wherever the term “<b>Virtual Private Cloud (VPC)</b>” is mentioned in the RFP (including but not limited to Clause 3.2.1 and other relevant sections), the same shall be read as “<b>Government Community Cloud (GCC)</b>”. Accordingly, the IFMS solution shall be hosted on the Government Community Cloud (GCC) infrastructure provisioned through MeitY-empanelled Cloud Service Providers (CSPs) as on the bid submission date.</p> <p>All solution proposed by bidders should be cloud agnostic.</p> <p>All other terms and conditions of the RFP shall remain unchanged.</p> <p><b>This clause shall apply to all relevant provisions of the RFP.</b></p> |

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| Sr. No. | RFP References       | Page No. | Section (No. and Name)                            | Statement as per Tender Document                                                                                                                        | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
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| 16      | Volume-I             | 76       | 6.1 Payment Terms                                 | Clause modified                                                                                                                                         | The following clause is added for the better understanding of the Bidders:<br>Payment of cloud services for Implementation and Rollout Releases (M1 to M8) shall be made on a milestone basis, based on actual CSP invoices for the respective milestone, subject to a cap of the quoted milestone value. Cloud services payment during the O&M period shall be made on a quarterly basis, based on actual CSP invoices for the respective quarter, subject to a cap of one-fourth (1/4th) of the quoted annual value. In extraordinary circumstances involving a significant increase in usage, demand surge, or spike in traffic, the MSP may formally request a cost revision with adequate justification and supporting usage reports. The Finance Department (GNCTD) shall have sole discretion to approve such additional payments and shall not be under any obligation to approve such request. |
| 17      | Volume-I: Annexure A | 329      | 19.2 Functional Requirements, Table 106, VEP_11   | System should support <b>multi-lingual</b> feature on the User interface.                                                                               | The clause is modified as follows:<br>The System shall provide a <b>bilingual</b> user interface supporting English and Hindi languages.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 18      | Volume-I: Annexure A | 27       | 2.2 General Requirements of IFMS, Table 2, GNR_49 | The system should support <b>multi-lingual</b> capabilities for all user-facing elements on the User interface.                                         | The clause is modified as follows:<br>The system shall provide <b>bilingual</b> support for all user-facing elements of the User Interface in English and Hindi.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 19      | Volume-I: Annexure A | 325      | 17.2 Functional Requirements, Table 104, EMP_16.  | System should support <b>multi-lingual</b> feature on the User interface.                                                                               | The clause is modified as follows:<br>The System shall provide a <b>bilingual</b> user interface supporting English and Hindi languages.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 20      | Volume-I: Annexure A | 327      | 17.2 Functional Requirements, Table 105, PEN_16.  | System should support <b>multi-lingual</b> feature on the User interface.                                                                               | The clause is modified as follows:<br>The System shall provide a <b>bilingual</b> user interface supporting English and Hindi languages.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 21      | Volume-I: Annexure A | 331      | 27.2 Functional Requirements, Table 108, MIS_RV_7 | System should support development of interactive visual dashboards using modern BI tools such as Power BI, Tableau or equivalent open-source platforms. | The clause is modified as follows:<br>System should support development of interactive <b>visual dashboards</b> using modern <b>BI tools</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |

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| Sr. No. | RFP References       | Page No. | Section (No. and Name)                     | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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| 22      | Volume-I: Annexure A | 320      | 16. Integration with HRMS<br>16.1 Overview | The HRMS module of the IFMS should be equipped with integration capabilities to seamlessly connect with the existing HRMS. It should efficiently retrieve employee data, as well as centralized payroll and pensioners-related information in real-time.                                                                                                                                                                                                                                                                                                                                                                                                                                    | The clause is modified as follows:<br>The HRMS module of the IFMS should be equipped with integration capabilities to seamlessly connect with the existing HRMS. <b>In case Integration is not possible or required functionalities are not available in existing HRMS, the Bidder shall implement the HRMS module as part of the IFMS.</b> It should efficiently retrieve <b>and/or maintain</b> employee data, as well as centralized payroll and pensioners-related information in real-time.<br><br><b>This clause shall apply to all relevant provisions of the RFP.</b> |
| 23      | Volume-I: Annexure B | 32       | 5.2.3 Environment Segmentation             | The system should have the following dedicated environments as part of IT infrastructure setup on Cloud:<br>Non-Production environments:<br>o Development Environment: For development and internal testing (UT, SIT).<br>o Testing/UAT/Staging Environment:<br>■ Load testing, performance testing, security testing (penetration testing) <b>to be provisioned at 25% of the compute or Production environment.</b><br>■ User Acceptance Testing (UAT).<br>■ Staging / Pre-Production environment (Fully functional replica of Production Applications as well as Database)<br>o Training Environment:<br>■ Fully functional replica of production with dummy data for end-user training. | The clause is modified as follows:<br>Non-Production environments:<br>• Development & Testing Environment: For development and internal testing (UT, SIT).<br>• Staging Environment:<br>- Load testing, performance testing, security testing (penetration testing)<br>- Fully functional replica of Production Applications as well as Database<br>• User Acceptance Testing (UAT) Environment<br>- User Acceptance Testing (UAT).<br>• Training Environment:<br>- Fully functional replica of production with dummy data for end-user training.                             |

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| Sr. No. | RFP References       | Page No. | Section (No. and Name)                                | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|---------|----------------------|----------|-------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 24      | Volume-I: Annexure B | 11       | 2.5 User Experience & Accessibility Complexity        | IFMS shall serve a diverse group of users, including government officials, financial controllers, auditors, and vendors, each with different levels of technical expertise. Therefore, the system must offer a seamless experience across web, mobile, and tablets, ensuring accessibility across various devices. Features like <b>multi-language</b> support, intuitive dashboards, and guided workflows enhance usability and adoption. An effective user interface reduces errors and improves efficiency in financial operations. | The clause is modified as follows:<br>IFMS shall serve a diverse group of users, including government officials, financial controllers, auditors, and vendors, each with different levels of technical expertise. Therefore, the system must offer a seamless experience across web, mobile, and tablets, ensuring accessibility across various devices. Features like <b>bilingual support</b> , intuitive dashboards, and guided workflows enhance usability and adoption. An effective user interface reduces errors and improves efficiency in financial operations. |
| 25      | Volume-I: Annexure B | 22       | 4.3 General Features of IFMS Application, Table 1 (3) | It should provide relational database independence and should support standard databases such as <b>Oracle, Microsoft SQL, MySQL, DB2</b> , etc.                                                                                                                                                                                                                                                                                                                                                                                       | The clause is modified as follows:<br>It should provide relational database independence and should support <b>standard databases</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 26      | Volume-I: Annexure B | 24       | 4.3 (31) General Features of IFMS Application         | It should support the latest versions of major browsers ( <b>Edge, Firefox, Chrome, Safari, etc.</b> ).                                                                                                                                                                                                                                                                                                                                                                                                                                | The clause is modified as follows:<br>It should support the latest versions of all major browsers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 27      | Volume-I: Annexure B | 41       | 6.1.2.1 (2) Threat Modelling                          | • Utilize automated tools such as <b>Microsoft Threat Modelling Tool and OWASP Threat Dragon</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                     | The clause is modified as follows:<br>• Utilize automated tools such as <b>Microsoft Threat Modelling Tool / OWASP Threat Dragon</b> etc.                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 28      | Volume-I: Annexure B | 42       | 6.1.2.3 Secure Coding Practices                       | • Secure Session Management – Implement secure cookies and token-based authentication ( <b>e.g., JWT, OAuth 2.0</b> ).                                                                                                                                                                                                                                                                                                                                                                                                                 | The clause is modified as follows:<br>• Secure Session Management – Implement secure cookies and token-based authentication.                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 29      | Volume-I: Annexure B | 49       | 8.2 Supported Integration Mechanisms                  | • Email & notification-based integration via SMTP, MAPI, and cloud notification services ( <b>e.g., Firebase Cloud Messaging, AWS SNS, Twilio SendGrid</b> ).                                                                                                                                                                                                                                                                                                                                                                          | The clause is modified as follows:<br>• Email & notification-based integration via SMTP, MAPI, and cloud notification services                                                                                                                                                                                                                                                                                                                                                                                                                                           |

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| 30      | Volume-I: Annexure C | 15       | 7. Next GenNetwork Firewall, Table 7, Point 3)    | Must support centralized management of security policies via firewall consoles , enabling consistent rule enforcement across environments. Must provide necessary license for FW, IPS, DNS security, URL filtering, Anti-malware, anti-virus and sandboxing from day 1. | The clause is modified as follows:<br>Must support centralized management of security policies via firewall consoles, enabling consistent rule enforcement across environments. Must provide necessary license for FW, IPS, <b>IPsec and SSL</b> , DNS security, URL filtering, Anti-malware, anti-virus and sandboxing from day 1. |
| 31      | Volume-I: Annexure C | 15       | 7. Next GenNetwork Firewall, Table 7, Point 1)    | The firewall must be a fully managed, <b>cloud-native service natively</b> integrated by the Cloud Service Provider (CSP), requiring managed infrastructure.                                                                                                            | The clause is modified as follows:<br>The firewall must be a fully managed, <b>cloud-agnostic service integrated with the Cloud Service Provider (CSP)</b> infrastructure, requiring managed infrastructure.                                                                                                                        |
| 32      | Volume-I: Annexure C | 12       | 5 (9) Managed Database Services                   | CSP must offer managed in-memory database services ( <b>e.g., Redis, Elasticsearch</b> ) and support for non-relational databases <b>like Graph DBs and wide-column stores such as Cassandra.</b>                                                                       | The clause is modified as follows:<br>CSP must offer managed in-memory database services and support for non-relational databases.                                                                                                                                                                                                  |
| 33      | Volume-I: Annexure C | 26       | 10 (4) Unified Asset and Vulnerability Management | Asset and Vulnerability management should support the bi-directional integration with ticketing systems such as <b>Servicenow and Jira</b>                                                                                                                              | 10. Unified Asset and Vulnerability management section removed.                                                                                                                                                                                                                                                                     |
| 34      | Volume-I: Annexure C | 65       | 26 (12) Helpdesk Management                       | The solution must integrate with modern voice channel providers ( <b>e.g., Amazon Connect</b> ) and allow external system record viewing within the agent workspace, with SLA predictions                                                                               | The clause is modified as follows:<br>The solution must integrate with modern voice channel providers and allow external system record viewing within the agent workspace, with SLA predictions                                                                                                                                     |
| 35      | Volume-I: Annexure C | 22       | 9 (43) Secure Service Edge                        | End Point DLP must protect Printing Channel, Network Sharing and Personal Cloud Storages [ <b>eg. Google Drive, Box, DropBox etc.</b> ]                                                                                                                                 | 9. Secure Service Edge Section removed                                                                                                                                                                                                                                                                                              |
| 36      | Volume-I: Annexure C | 11       | 5 (2) Managed Database Services                   | The proposed database service must support popular engines for SQL and NoSQL <b>like oracle, Postgres, MySQL, Cassandra etc.</b>                                                                                                                                        | The clause is modified as follows:<br>The proposed database service must support popular engines for SQL and NoSQL .                                                                                                                                                                                                                |
| 37      | Volume-I: Annexure C | 13       | Section 6 : API Gateway with API security         | The proposed solution should support installation on <b>Amazon Linux, CentOS, Debian, Oracle Linux, RHEL and Ubuntu</b> distribution                                                                                                                                    | The clause is modified as follows:<br>The proposed Managed API Gateway solution should be fully compatible with standard operating systems                                                                                                                                                                                          |

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| Sr. No. | RFP References       | Page No. | Section (No. and Name)                                 | Statement as per Tender Document                                                                                                                                                                                                                                                                                               | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------|----------------------|----------|--------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 38      | Volume-I: Annexure D | 8        | 4.1 Data-scanning                                      | Clause modified                                                                                                                                                                                                                                                                                                                | <p>In addition to the provisions specified in the RFP, the following additional requirements / details shall also be considered and form an integral part of the RFP.</p> <p>a. Paper size shall be predominantly <b>A4</b>. Scanning shall be carried out at <b>300 DPI</b> in <b>Black &amp; White</b> mode.</p> <p>b. The indicative volume for document scanning is 1,00,00,000 (one crore) pages, as specified in Vol-I, Annexure-D, Section 4.1 of the RFP.</p> <p>c. Documents are expected to be a mix of machine-readable and handwritten records.</p> <p>d. Documents shall be predominantly in <b>English</b>, with approximately <b>2% in Hindi</b>.</p> <p>e. Digitization activities shall be undertaken within <b>Delhi</b>.</p> |
| 39      | Volume-II            | 60       | Section 8.1. Detailed criteria of Technical Evaluation | Presentation of Solution (Technical & Functional), Approach and Methodology, Demonstration The presentation shall ONLY be made by the <b>Project Manager</b> proposed by the Bidder for the project. The Use cases for Demonstration shall be provided to the Bidders at the time of Presentation of Solution.                 | <p>The clause is modified as follows:</p> <p>The presentation shall ONLY be made by the <b>Key Resources</b> proposed by the Bidder for the project. The Use cases for Demonstration shall be provided to the Bidders at the time of Presentation of Solution.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 40      | Volume-II            | 103      | 13.11. Form Tech 12: Project Schedule                  | Note: T0 may be considered as <b>Date of signing of Contract</b> and all other timelines may be referenced w.r.t T0.                                                                                                                                                                                                           | <p>The clause is modified as follows:</p> <p>Note: <b>'T0' shall be considered as date of Acceptance of 'Letter of Intent (LOI)'</b> issued by DEPARTMENT to selected MSP and all other timelines may be referenced w.r.t T0.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 41      | Volume-II            | 47       | 7. Pre-Qualification Criteria, Table Point 4           | <p>i. Audited Financial Statements for the last <b>three</b> financial years (i.e. FY 2019-20 to FY 2023-24).</p> <p>ii. Certificate from Statutory Auditor/ CA Certificate with UDIN clearly specifying the turnover for the listed activities for the last <b>three</b> financial years (i.e. FY 2019-20 to FY 2023-24).</p> | <p>The clause is modified as follows:</p> <p>i. Audited Financial Statements for the last <b>five</b> financial years (i.e. FY 2019-20 to FY 2023-24).</p> <p>ii. Certificate from Statutory Auditor/ CA Certificate with UDIN clearly specifying the turnover for the listed activities for the last <b>Five</b> financial years (i.e. FY 2019-20 to FY 2023-24).</p>                                                                                                                                                                                                                                                                                                                                                                          |

**Corrigendum with reference to the Pre-Bid Queries****Tender ID: 2026\_FD\_284959\_1****Selection of MSP for Design, Development, Implementation, and Operations & Maintenance of Integrated Financial Management System (IFMS) for GNCTD**

| Sr. No. | RFP References       | Page No. | Section (No. and Name)                            | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                 | Changes in the RFP (wherever Applicable)                                                                                                                                                                       |
|---------|----------------------|----------|---------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 42      | Volume-II            | 102      | 13.10. Form Tech 11: Approach and Methodology     | (i) Approach for setting up development environment in <b>GCC/VPC</b> and migration to IFMS datacenters.                                                                                                                                                                                                                                                                         | The clause is modified as follows:<br>(i) Approach for setting up the development environment on a MeitY-empanelled CSP within a <b>GCC</b> and its migration in alignment with the IFMS hosting architecture. |
| 43      | Volume-III           | 14       | 3. Term and duration of the Agreement             | The rates for each subsequent year of extension after end of O&M period shall be compounded @ <b>10%</b> from the rates provided in Year 5 of O&M of the project.                                                                                                                                                                                                                | The clause is modified as follows:<br>The rates for each subsequent year of extension after end of O&M period shall be governed as specified in Section 6.1 of RFP Vol-1.                                      |
| 44      | Volume-I: Annexure C | 54       | 22. Intelligent Threat detection service          | 22. Mobile Botnet C&C feed, must conform to the following requirements: <ul style="list-style-type: none"><li>• The solution shall provide average update frequency less than 24 hours;</li><li>• The solution shall provide more than 30,000 records;</li><li>• Information shall be provided with additional context including AV Verdict, Behavior, MD5 hashes etc.</li></ul> | Intelligent Threat detection service specification removed. SIEM OEM to provide Threat Intel Feeds                                                                                                             |
| 45      | Volume-I: Annexure C | 41       | 15. Host Monitoring & RASP with RCA functionality | 11. The proposed solution should have the capability to monitor application vulnerabilities in runtime (RASP) with zero configurations and assign a real-time risk score per vulnerability                                                                                                                                                                                       | Clause stand deleted.                                                                                                                                                                                          |

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| Sr. No. | RFP References                | Page No. | Section (No. and Name)                       | Statement as per Tender Document                                                                                                                                                                                                                                                                             | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| 46      | RFP Volume – I (Annexure - B) | 41       | 6.1.2.2 Security Requirements                | Data Protection & Privacy                                                                                                                                                                                                                                                                                    | <p>Delhi IFMS internal application shall be permitted only via a dedicated secure and controlled browser. This browser must include controls such as:</p> <p>Screenshot prevention, Upload/download restrictions, Watermarking, Audit trail logging, Clipboard/data masking controls, Screen sharing and print restrictions, Typing guard, DLP content pattern checks, OCR, Malware scanning, Phishing defence, Keylogging, GenAI prompt controls, Live Web page malware scanning and screen scraping protection . Solution should be inline with DPDP Act 2023 and all the data should be hosted in India MIETY approved cloud only both data traffic, control, management and logging.</p> <p>The solution must enforce Multi-Factor Authentication (MFA)—using OTP, TOTP, push notifications, or device certificates—prior to allowing any secure access.</p> <p>The Secure Browser must support Device Posture as per the Zero Trust Framework to permit only devices that meet specific security criteria such as specific serial number, OS build, Endpoint protection with vendor and updates, Disk Encryption, Client Certificate check, Hardware Manufacturer and System Management (such as Active Directory, JAMF, SAML 2.0 IDP) and include OEM 24x7x365 supports.</p> |
| 47      | Volume-I: Annexure C          | 16       | 8. Identity Access Management (IAM) with MFA | <p>6. The MFA authentication server must be able to provide their own manufactured type of authenticators as:</p> <p>1. On-demand authenticator (Short Message System)</p> <p>2. Software authenticator (FIDO 2 compliant)</p> <p>Hardware Authenticators (must conform to FIPS 140-3 and ISO standards)</p> | <p>MFA authentication OEM must provide their own Hardware Authenticators (must conform to FIPS 140-3 and ISO standards) with their own full cryptographic ownership and not by any third party.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |

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| Sr. No. | RFP References       | Page No. | Section (No. and Name)                       | Statement as per Tender Document                                                                                                                                                                                                                                                                                                                                                              | Changes in the RFP (wherever Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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| 48      | Volume-I: Annexure C | 16       | 8. Identity Access Management (IAM) with MFA | 13) It must support both hybrid and on-premises deployments (preferably with hardened OEM appliance). The solution must be available in both hardware appliance and software appliance form purpose built for 2FA and access management by the OEM. All the appliances should be supplied with maintenance coverage from the OEM. Both forms of appliances must support the same feature set. | Refer Vol-I Annexure D_Volumetrics, Table-1- Total Estimated User Base as 13,064 as minimum Indicative plus required VM's. This clause should be read with other conditions of volume.<br><br>These User count should be referred in all products with User Base License                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| 49      | Volume-I: Annexure C | 37       | Secure Private Application Access            | RFP has no mention of number of users for "Secure Private Application Access". Please provide number of users for the same.                                                                                                                                                                                                                                                                   | Secure Private Application Access -Section Removed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 50      | Volume-I: Annexure B | 43       | Identity & Access Management (IAM)           | Just-In-Time (JIT) Privileged Access Management (PAM)<br>Limits privileged access to time-bound, least privilege sessions to reduce attack surface.                                                                                                                                                                                                                                           | The proposed Privileged Access Management (PAM) solution shall provide, at minimum, the following capabilities:<br><br>Privileged account discovery and onboarding<br>Credential lifecycle management and secure vaulting<br>Session monitoring and recording<br>Role-based access control policies<br>Just-in-time (JIT) access workflows<br>Integration with Databases, Firewall, API Gateway, SIEM, SOAR, and other components specified under the RFP<br>Ephemeral privileged accounts for operational access to Windows, Linux, databases, etc.<br>VPN-less remote access module for third-party/vendor access<br>Offline access to break-glass privileged accounts through a mobile-based application (iOS and Android)<br><br>This clarification is issued to ensure consistency with the intended security architecture and to avoid any gaps in the protection of administrative credentials across the proposed solution landscape. |